



**HIGHER GROUND
INTERNATIONAL**
RUKIYA CENTER

Company: Higher Ground International, Providence, Rhode Island

Job Title: Community Health Worker

Reports to: Social Worker and Executive Director

Hourly Rate: \$23.00

Full-time: 40 Hours Week | Benefits

Job Posting: August 2023

Job Summary:

Higher Ground International (HGI) has been awarded funds from the Rhode Island Department of Health to serve as a community partner in the design, implementation, and evaluation of strategies and activities aimed to train, deploy, and engage Community health Workers (CHWs) towards COVID-19 response and recovery efforts and towards building and strengthening community resilience through addressing existing health disparities.

The Community Health Worker will work in the community and with our program participants to assess program participants' needs, provide necessary interventions, and evaluate whether the participants' needs have been met. The Community Health Worker will provide community outreach and collaborate with other community agencies for support. Additionally, our Community Health Worker will assist with HGI's Health and COVID related programs, including case management services, coordination of healthcare and social services, culturally appropriate foods distribution, along with other activities and programs to help improve the quality of life for members of the community.

Duties and Responsibilities:

- ❖ During the first year, the CHW must be trained and fully certified in the Community Health Worker Association of Rhode Island (CHWARI). This training and certification will be provided by the RI DOH.
- ❖ Attend the new public health training for CHW.
- ❖ Attend at least one of four specialty trainings and certifications for cross training of CHW.
- ❖ Educate community members, elders, and families about COVID related programs, vaccines, and other health/social services.
- ❖ Support elders, community members & families as they work towards achieving personal wellness and autonomy
- ❖ Develop individualized case management and care coordination plans for program participants and facilitate access to various supportive services and programs



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- ❖ Coordinate and provide culturally relevant care that is safe, timely, effective, efficient, equitable, and participant-centered
- ❖ Handle case assignments, review case progress, and determine case closure
- ❖ Help elders and families make informed decisions by acting as their advocate regarding their educational, medical status, treatment options and basic needs
- ❖ Develop effective working relations and cooperate with team throughout the entire case management process
- ❖ Engage and provide community outreach to assess the needs and encourage participation from members of the community who are not familiar with the programs and services that HGI provides.
- ❖ Arrange relationships with social services, health, education, and governmental agencies
- ❖ Be proactive in your interactions with the elders and families as necessary to keep track of their progress and to ensure satisfaction
- ❖ Record cases information, complete accurately all necessary forms and produce statistical reports
- ❖ Promote quality and cost-effective interventions and outcomes
- ❖ Assess and address motivational and psychosocial issues
- ❖ Demonstrates and integrates a strong understanding and commitment to the Mission and Values Statements of HGI
- ❖ Develop relationships with the Sweetie Care elders and families by spending time with them during program services and activities
- ❖ Other duties as instructed to serve our program participants
- ❖ Participate in the procurement and distribution of culturally appropriate foods and resources

Minimum Requirements:

- ❖ Must be dependable, honest, self-motivated, and able to motivate/empower others
- ❖ Must have a strong work ethic
- ❖ Must be patient and respectful
- ❖ Must be willing to learn and adhere to community members cultural norms
- ❖ Sensitivity, discretions, adherence to, and the appropriate handling of confidential information
- ❖ Must be a team player and willing to take and follow supervision
- ❖ Positive, open, caring, non-judgmental and no patronizing demeanor
- ❖ Excellent judgment and decision-making abilities
- ❖ Ability to oversee, and address participants issues and resolve needs
- ❖ Strong organizational, time management, written and verbal communication skills
- ❖ Understanding of issues impacting refugees and immigrants
- ❖ Understanding of local community resources



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- ❖ Computer literacy in MS Word, Excel, and Outlook/Gmail
- ❖ Bachelor's degree, Higher School Diploma or Certificate in related field. Note, that a bachelor's degree is NOT a requirement for this position.
- ❖ Must be Multilingual

❖ **About Higher Ground:**

Higher Ground International is a forward thinking and culturally grounded social impact non-profit organization, dedicated to advocating for, empowering, and providing life-changing services to Liberians and West African immigrants, refugees, and other marginalized communities. We seek to restore dignity, empower lives, and keep peace through work that centers and celebrates the cultural heritage and unique individuality of those we serve. And, along the way, we provide so much love, a welcoming place; create an environment of trust where everybody is somebody.

APPLICATION INSTRUCTIONS: Please send resume and a cover letter which clearly articulates your interest and qualification for the position. Place “**Community Health Worker**” in the subject line and send electronic submissions to **contact@highergroundintl.org**